

Personal Data Processing Policy

© 2026 ИП Менгель Эдгар Николаевич. Tax ID: 194027893. Address: Республика Беларусь, г. Минск, пр-т Партизанский, д. 19, инд. 220033. Hours: 10:00-19:00. Contacts: +375 (29) 610-39-43, edgar.mengel@pas.by. Last updated: 24.08.2026.

Personal data controller

The personal data controller is ИП Менгель Эдгар Николаевич, tax ID 194027893, address: Республика Беларусь, г. Минск, пр-т Партизанский, д. 19, инд. 220033. For personal data processing questions, contact us by phone at +375 (29) 610-39-43 or by email at edgar.mengel@pas.by.

Data we process

We may process your name, phone number, email, business name and business details, form messages, correspondence, data needed to configure call scenarios, recordings and transcripts of test calls, website technical data, IP address, browser and device information, cookies, and your consent settings.

Purposes of processing

We use the data to respond to requests, demonstrate Pas, configure and support the service, conclude and perform agreed arrangements, process payments and documents, keep the website secure, provide technical support, improve the product, and run analytics or marketing when the relevant consent is given.

Legal grounds

Processing is based on consent, steps taken to conclude or perform an agreement, legal requirements, and the technical need to operate the website and keep the service secure. Analytics and marketing cookies are used only after a separate choice in the cookie banner.

Operations and retention

Data may be collected, recorded, organized, stored, changed, used, transferred to processors, blocked, deleted, and destroyed. Data is stored until the purposes of processing are achieved, consent is withdrawn, contractual relations end, or applicable legal retention periods expire.

Transfers and processors

To operate the website and service, we may use hosting, email services, analytics, telephony, cloud infrastructure, payment and accounting tools, and contractors. Data is shared only to the extent needed for the relevant task. We do not sell personal data to third parties.

Your rights

You may request information about processing, ask us to correct data, stop processing or delete data, withdraw consent, and challenge the controller's actions under applicable law. Use the contacts listed on this page for requests.