

Public Offer and Pas Service Terms

© 2026 ИП Менгель Эдгар Николаевич. Tax ID: 194027893. Address: Республика Беларусь, г. Минск, пр-т Партизанский, д. 19, инд. 220033. Hours: 10:00-19:00. Contacts: +375 (29) 610-39-43, edgar.mengel@pas.by. Last updated: 24.08.2026.

Document status

This document is a public offer of ИП Менгель Эдгар Николаевич, tax ID 194027893, and sets the general conditions for using the website and receiving Pas services. Specific launch parameters, pricing, minutes, integrations, timelines, and additional conditions may be fixed in an invoice, correspondence, agreement, or another agreed document.

Service subject

Pas helps businesses receive and make phone calls: answer customers, book appointments, accept requests, remind clients about visits, and perform agreed outbound scenarios. The website describes the service in general terms; specific launch conditions, minutes, integrations, and pricing are fixed separately.

Acceptance and launch

A request through the website, Telegram, phone, or email does not automatically start the service. Before launch, we agree on scenarios, data sources, a number or communication channel, call limits, test behavior, and confirm that the service is ready to operate.

Online service and hours

Business contact hours: 10:00-19:00. When actively configured, the online service may process calls around the clock if agreed in the service conditions. Maintenance and supplier incidents may temporarily affect availability.

Client responsibility

The client is responsible for the lawful basis for processing transferred data, accuracy of contact lists, content of offers, and compliance with advertising, communications, personal data, and other rules applicable to the client's activity. For outbound calls, the client must have the right to use the transferred numbers and scenarios.

Service limitations

Pas is not legal, medical, financial, or any other licensed advice. System answers may require human review, especially when a customer question concerns prices, product availability, bookings, returns, warranties, or individual terms.

Payment and cancellation

Payment procedure, service period, limits, refunds, and access termination are determined by the agreed conditions. If particular conditions are not agreed, applicable law and the parties' actually confirmed arrangements apply.